確認問題
017

英会話・口語表現 CHECK TEST

電話・買い物・レストランの会話表現BEST50 確認問題集

電話・買い物・レストランの会話表現30問。店員と客、かけた側と受けた側のどちらのセリフかを見抜く練習。

元のチートシートへ

月　日　名前　／30問

表で解いて、裏で答え合わせ。まちがえた所は元のシートへ。

◆ Ⅰ 会話の空所に入る最も適切なものを選べ

1 A: Hello. May I speak to Mr. Tanaka? / B: ＿＿＿ What can I do for you?
a Speaking. b I'll put you through. c Who are you? d Hold on, please.

2 A: Can I speak to Emma, please? / B: I'm sorry, she's not in right now. ＿＿＿ / A: Yes. Could you tell her that Jun called?
a Could you speak up a little? b Who's calling, please? c Can I leave a message? d Can I take a message?

3 A: Hello, is this Green Dental Clinic? / B: No, it isn't. ＿＿＿ / A: Oh, I'm sorry.
a I think you have the wrong number. b She's on another line. c I'll call back later. d Speaking.

4 A: Hi, Mom. I'm on the train now, and I'll be home at ... / B: Sorry, ＿＿＿. I can't hear you very well.
a I'm just looking b you're welcome c you're breaking up d you can't miss it

5 A: May I help you? / B: ＿＿＿ I'll let you know if I need anything.
a Here's your receipt. b I'm just looking, thanks. c Yes, I'm looking for you. d I'll take it.

6 A: This sweater is nice, but it's a little too tight. / B: ＿＿＿ We have it in a larger size.
a It looks good on you. b Is this on sale? c Would you like to try on a bigger one? d Do you have anything cheaper?

7 A: How do I look in this jacket? / B: ＿＿＿ The color really suits you.
a It looks great on you. b It's on sale. c I'll take it. d Can I try it on?

8 A: That'll be 45 dollars. ＿＿＿ / B: Card, please.
a Do you have a reservation? b Can I pay by card? c Will that be cash or card? d Is this on sale?

9 A: Are you ready to order? / B: Yes. ＿＿＿ / A: And how would you like it cooked? / B: Medium, please.
a A table for two, please. b Could I have the check, please? c I'll have the steak. d I'll have an orange juice.

10 A: ＿＿＿ / B: To go, please. I'll eat it at the office.
a Anything to drink? b Is everything all right? c For here or to go? d Do you have a reservation?

11 A: Good evening. ＿＿＿ / B: No, we don't. Do you have a table for three?
a Do you have a reservation? b Can I get a refill? c How would you like your steak? d Are you ready to order?

12 A: Excuse me, I ordered the chicken curry, but ＿＿＿. This is beef. / B: I'm so sorry. I'll bring the right one right away.
a let me treat you b this isn't what I ordered c I'd like a refund, please d everything is all right

13 A: Dinner was great. Let's split the bill. / B: No, ＿＿＿. It's your birthday, after all.
a let's go Dutch b let me treat you c can I get a box d keep the change

14 A: I bought this shirt yesterday, but it has a hole in it. ＿＿＿ / B: Of course. Do you have your receipt?
a How do I look? b Can I try this on? c Can I return this? d Could you gift-wrap it?

◆ Ⅱ 空所に入る最も適切なものを選べ

15 Just a moment, please. I'll put you ＿＿＿ to the sales department.
a off b down c through d out

16 Excuse me. Do you have this shirt ＿＿＿ blue?
a by b in c on d with

17 Can I pay ＿＿＿ credit card?
a in b by c at d on

18 That color looks great ＿＿＿ you.
a for b on c at d to

19 Could I have the ＿＿＿, please? We'd like to pay now.
a change b fare c refill d check

◆ Ⅲ 会話が成り立つように空所に適語を1語入れよ

20 A: Who's c＿＿＿, please? / B: This is Ken Sato from ABC Company.

21 A: May I speak to Ms. White? / B: Please ＿＿＿ on. I'll get her for you.

22 A: Could you speak ＿＿＿ a little? It's really noisy here.

23 A: Can I t＿＿＿ this on? / B: Sure. The fitting room is over there.

24 A: This one is 30 dollars. / B: OK, I'll _____ it.

25 A: Can I get a r_____? / B: Sure. More coffee coming right up.

26 A: This doesn't work, and I don't want a new one. I'd like a _____, please. / B: Certainly. May I see your receipt?

◆ Ⅳ 日本語に合うように( )内の語句を並べかえよ

27 電話があったと彼女に伝えてもらえますか。Could (called / her / I / tell / you)?

28 ブラウンさんにおつなぎします。I'll (Ms. Brown / put / through / to / you).

29 これのもっと小さいサイズはありますか。Do (a / have / in / smaller / this / you) size?

30 ステーキの焼き加減はいかがなさいますか。How (like / steak / would / you / your)?

1 **a Speaking.**
すぐ用件を聞いている→B 本人が田中さん。電話の「私です」は Speaking.。Hold on と I'll put you through は別の人につなぐ時の言葉。Who are you? は失礼。

2 **d Can I take a message?**
伝言を「受ける」のは take a message（電話を受けた側）、「残す」のは leave a message（かけた側）。A が Yes と答えて伝言を頼むので、B は伝言を受ける申し出をしている。

3 **a I think you have the wrong number.**
医院ではない→間違い電話。have the wrong number＝番号を間違えている。A があやまっている流れとも合う。I'll call back later はかけた側の言葉。

4 **c you're breaking up**
break up＝（電話の音声が）途切れる。電車の中から電話していて聞こえない、という場面。you're welcome はお礼への返事。

5 **b I'm just looking, thanks.**
店員の声かけを断る定番。「必要なら声をかける」と続くのが手がかり。I'll take it は買う決断、Here's your receipt は店員のセリフ。

6 **c Would you like to try on a bigger one?**
きつい→大きいサイズの試着をすすめる店員のセリフ。try on＝試着する。It looks good on you だと、きつさの訴えにも後ろの文にも合わない。残りの2つは客のセリフ。

7 **a It looks great on you.**
How do I look?＝似合う？ への返事。物＋look good on 人＝人に似合う。suit＝似合う、と同じ内容。I'll take it と Can I try it on? は客のセリフ。

8 **c Will that be cash or card?**
B が Card, please. と支払い方法を選んでいる→店員が現金かカードかを尋ねた。Can I pay by card? は客のセリフで、A（店員）とは立場が逆。

9 **c I'll have the steak.**
注文は I'll have ～.。焼き加減（Medium）を聞かれているので肉料理。How would you like ～?＝どのようにいたしますか、と好みの仕方を尋ねる。

10 **c For here or to go?**
For here or to go?＝店内で召し上がりますか、お持ち帰りですか。B の To go（持ち帰り）が答え。イギリス英語では Eat in or take away?。

11 **a Do you have a reservation?**
No, we don't.（予約していない）＋空席を尋ねる→入店時の「ご予約は？」。Are you ready to order? への答えなら No, we don't. ではなく Not yet. など。

12 **b this isn't what I ordered**
鶏を頼んだのに牛が来た→注文と違う。店員が「正しいものを持ってくる」と応じている。refund（返金）では店員の答えと合わない。

13 **b let me treat you**
相手の誕生日→おごる。treat＝おごる。go Dutch は split the bill と同じ「割り勘」で、No と打ち消した後に言うのは矛盾。

14 **c Can I return this?**
穴があいていた＋店員がレシートを求める→返品の申し出。return＝返品する。レシートが必要なのは返品・返金の時。

15 **c through**
put 人 through to ～＝人の電話を～につなぐ。put off は延期、put out は（火を）消す、put down は書き留める。

16 **b in**
in＋色・サイズ＝～の色（サイズ）で。in a smaller size も同じ in。

17 **b by**
支払い方法の by は無冠詞で by card／by credit card。with を使うなら with a card と冠詞が必要。現金は in cash。

18 **b on**
身につけた物が似合うのは look good on 人。on は「体に接している」イメージ。look good to 人 は「人にとってよさそうに見える」で別の意味。

19 **d check**
お会計（伝票）はアメリカ英語で check、イギリス英語で bill。change はおつり（払う前なので合わない）、fare は乗り物の運賃、refill は飲み物のおかわり。

20 **calling**
Who's calling, please?＝どちら様ですか。電話で Who are you? は失礼。

21 **hold／hang**
hold on＝電話を切らずに待つ。hang on も可だがくだけた言い方。hang up は「電話を切る」で逆。

22 **up**
speak up＝大きな声で話す。周りがうるさい時の決まり文句。

23 **try**
try on＝試着する。fitting room＝試着室。wear on とは言わない。

24 **take／buy**
I'll take it.＝これにします（買います）。take＝買う、が店での定番（buy も可）。

25 **refill**
refill＝（飲み物の）おかわり。More coffee から飲み物のおかわりとわかる。

26 **refund**
refund＝払い戻し・返金。新しい物はいらない→交換（exchange・replacement）でなく返金。I'd like a refund. は返品の定番フレーズ。

27 **Could you tell her I called?**
tell 人 (that) ～＝人に～と伝える。that が省略されている。伝言を頼む時の定番。

28 **I'll put you through to Ms. Brown.**
put 人 through to ～。to を落として put you through Ms. Brown とするのが典型的なミス。

29 **Do you have this in a smaller size?**
in＋サイズ。have this in ～ size＝これの～サイズがある。in black（黒で）なども同じ形。

30 **How would you like your steak?**
How would you like ～?＝～をどのようにいたしますか。答えは Medium rare, please. など。What would you like? は「何にしますか」で別。